



Gippsland Water Determination

1 July 2018 – 30 June 2023

19 June 2018



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1. General

1.1. Introduction

- (a) Clause 14 of the **WIRO** requires the commission to either:
- (i) approve the maximum prices the **regulated entity** may charge for **prescribed services** or the manner in which the **regulated entity's** prices are to be calculated, determined or otherwise regulated, as proposed by the **regulated entity** in its **price submission**; or
 - (ii) specify the maximum prices the **regulated entity** may charge for **prescribed services** or the manner in which the **regulated entity's** prices are to be calculated, determined or otherwise regulated.
- (b) On 13 June 2018, the commission made its decision under the **WIRO** in respect of:
- (i) the prices which Central Gippsland Region Water Corporation (trading as Gippsland Water) (ABN 75 830 750 413) (**Gippsland Water**) may charge for **prescribed services** during the **regulatory period**; and
 - (ii) the standards and conditions of service and supply which **Gippsland Water** has included in its **price submission**.
- (c) This Determination is made by the commission under section 33 of the **ESC Act**, pursuant to clauses 10 and 14 of the **WIRO**.
- (d) The purpose and reasons for the making of this Determination are to:
- (i) give effect to the decision of the commission referred to in clause 1.1(b)(i);
 - (ii) specify the maximum prices which **Gippsland Water** may charge for **prescribed services** during the **regulatory period** or the manner in which such prices are to be calculated, determined or otherwise regulated;
 - (iii) facilitate the achievement of the commission's objectives in the **ESC Act** and the **WI Act**; and
 - (iv) reflect the requirements in the **WIRO**.
- (e) The reasons for the making of this Determination are as set out in the decision published by the commission on 19 June 2018.

1.2. Application

This Determination applies to **Gippsland Water** and its successors and assigns in respect of the business carried on by **Gippsland Water** at the date of this Determination.

1.3. Effective period

(a) **Term**

This Determination takes effect on the later of the date on which notice of its making is published in the Government Gazette or 1 July 2018, subject to clause 1.3(b), has effect until the earlier of the date on which it is amended or revoked by a later determination or 30 June 2023.

(b) **Next regulatory period**

Subject to clause 2.3(b)(ii), if the commission has not made a determination in respect of the prices to apply in the **next regulatory period** on or before 30 June 2023, the prices or the manner in which such prices are to be calculated or otherwise determined as set out in this Determination will continue to apply in respect of **prescribed services** provided by **Gippsland Water** between 1 July 2023 and the date on which the determination for the **next regulatory period** comes into effect.

1.4. Modification of time periods

The commission may, by notice to **Gippsland Water**, extend or reduce the time by which, or the period within which, **Gippsland Water** or the commission must comply with an obligation under this Determination.

1.5. Summary and structure

Clause 2 of this Determination specifies the prices which will apply to **prescribed services** during the **regulatory period** and sets out the procedure and formula according to which prices may be adjusted during the **regulatory period** on an annual basis. Clauses 3, 4 and 5 provide for the circumstances in which prices may be adjusted during the **regulatory period** otherwise than in accordance with clause 2.

1.6. Definitions and interpretation

In this Determination, unless the contrary intention appears:

- (a) words and phrases in bold italics have the meanings given to them in part A of Schedule 1; and
- (b) the rules of interpretation in part B of Schedule 1 will apply.

1.7. Annexure

- (a) For convenience, Annexure A to this Determination summarises:
 - (i) the assumptions underpinning the prices to apply to **Gippsland Water** during the **regulatory period** or the manner in which such prices are to be calculated, determined or otherwise regulated; and
 - (ii) the standards and conditions of services and supply additional to those specified in the **Code** which will be provided by **Gippsland Water** pursuant to the decision referred to in clause 1.1(b)(ii).
- (b) For the avoidance of doubt, Annexure A does not form part of this Determination.

2. Price control

2.1. General principles

Subject to this Determination:

(a) Scheduled prices

Gippsland Water must not charge more than:

- (i) the scheduled prices in Schedule 2, during the first **regulatory year**, and
- (ii) the amounts determined in accordance with clause 2.3, during each subsequent **regulatory year**,

in respect of those prescribed services to which the scheduled prices in Schedule 2 relate.

(b) Application principles

The application principles in Schedule 3 will apply to the prices charged by **Gippsland Water** in respect of **prescribed services** during the **regulatory period**.

(c) Pricing principles

During the **regulatory period**, **Gippsland Water** must apply the pricing principles in Schedule 4 when determining the prices to apply to the **prescribed services** to which the pricing principles in Schedule 4 relate.

2.2. Ancillary matters

(a) Contracts

Where **Gippsland Water** has entered into a contract (a **relevant contract**) which relates to the provision of **prescribed services** prior to 1 July 2018, **Gippsland Water** may charge the prices for **prescribed services** which are set out in that **relevant contract** until its expiration, termination or a periodic review of the prices set out in the contract. Once a **relevant contract** has expired or been terminated or the prices in a **relevant contract** have been subject to a periodic review, the scheduled prices in Schedule 2 (as adjusted in accordance with this Determination) or the prices determined in accordance with the pricing principles in Schedule 4 will apply for the remainder of the **regulatory period**.

(b) Dispute Resolution

Any question as to whether a price has been set in accordance with this Determination will be determined by the commission on the basis of the commission's interpretation of this Determination.

(c) **Publication**

Gippsland Water must publish a list of its current prices and pricing principles for **prescribed services**, and all relevant supporting information that is relied upon to apply the prices or pricing principles, on its website at all times during the **regulatory period** and must provide a written copy of the list to its customers on request. The list must clearly indicate in respect of each price, the amount determined in accordance with this Determination, the amount of GST payable and the total price (in a manner consistent with the requirements of the *Competition and Consumer Act 2010* (Cth)).

(d) **GST**

Gippsland Water will not be considered to be in contravention of this Determination if a price charged by it for a **prescribed service** exceeds the amount determined in accordance with clause 2 only by reason of the levying of a charge on account of **GST**.

2.3. Annual adjustment of prices

(a) **Adjustment**

(i) Subject to Schedule 2 and Schedule 5, the scheduled prices in Schedule 2 will be adjusted in each subsequent **regulatory year** in the **regulatory period** in accordance with the formula in clause 2.3(b)(i) and the procedure in clause 2.3(c), and will apply to the **prescribed services** to which the scheduled prices in Schedule 2 relate in that **regulatory year**.

(b) **Formula**

(i) Subject to Schedule 2 and Schedule 5, each price for the **prescribed services** referred to in clause 2.3(a) will be adjusted in accordance with the following formula with effect from the beginning of each subsequent **regulatory year** in the **regulatory period**:

$$p_t = p_{t-1} \times \frac{CPI_t}{CPI_{t-1}} \times (1 + PPM_t)$$

where:

p_t is the price component for **regulatory year** 't'

p_{t-1} is the price component for **regulatory year** 't-1'

$\frac{CPI_t}{CPI_{t-1}}$ for the particular **regulatory year** is:
the Consumer Price Index: All Groups Index for the Eight Capital Cities as published by the Australian Bureau of Statistics for the March quarter immediately preceding the start of the relevant **regulatory year**

divided by

the Consumer Price Index: All Groups Index for the Eight Capital Cities as published by the Australian Bureau of Statistics for the March quarter immediately preceding the March quarter referred to above

PPM_t is the prescribed price movement for the price component for **regulatory year** t determined in accordance with Schedule 2.

- (ii) If the commission has not made a determination in respect of the prices to apply in the **next regulatory period** on or before 30 June 2023, PPM_t will be set equal to zero for the purpose of adjusting prices in accordance with the formula in clause 2.3(b)(i) for **regulatory years** commencing on or after 1 July 2023 until the date on which this determination is amended or revoked by a later determination.

(c) Adjustment procedure

- (i) At least 30 **business days** prior to the commencement of each subsequent **regulatory year** in the **regulatory period**, **Gippsland Water** must submit its proposed prices for the **prescribed services** referred to in clause 2.3(a) to apply in that subsequent **regulatory year** (the **revised scheduled prices**) to the commission for approval, together with sufficient information to enable the commission to assess whether the proposed prices comply with this Determination.
- (ii) The commission will approve the **revised scheduled prices** if it considers that they have been calculated in accordance with the formula set out in clause 2.3(b)(i).
- (iii) The commission will be deemed to have approved the **revised scheduled prices** if it has not provided notice under clause 2.3(c)(iv) to **Gippsland Water** within 20 **business days** from the date of its receipt of the **revised scheduled prices**.
- (iv) If the commission does not approve the **revised scheduled prices**, the commission:

- (A) will provide notice to **Gippsland Water** (including a statement of its reasons);
- (B) may request **Gippsland Water** to provide any additional information specified by the commission;
- (C) will take any additional information provided by **Gippsland Water** into account; and
- (D) will determine the **revised scheduled prices**.

2.4. Price changes during a billing period

(a) Application of this clause

This clause 2.4 applies where **Gippsland Water** issues an invoice in respect of a billing period during which a change to any price for a **prescribed service** comes into effect in accordance with this Determination.

(b) Method of charging

Gippsland Water must not charge the prices determined in accordance with this Determination in respect of any part of a billing period prior to the effective date of the change, but may charge for **prescribed services** in respect of the periods before and after the effective date of the change at the prices applicable for each of those periods on a pro-rata basis.

2.5. Reporting requirements

- (a) **Gippsland Water** must make available to the commission all information reasonably requested by the commission from time to time for the purpose of enabling it to confirm that **Gippsland Water** is complying with this Determination.
- (b) Without limiting clause 2.5(a), if, during the **regulatory period**, **Gippsland Water** enters into a **new contract** which relates to the provision of a **prescribed service** to which the pricing principles in Schedule 4 relate, **Gippsland Water** must, within 30 **business days** of the date of the **new contract**, on request provide the commission with a notice specifying:
 - (i) details of the **new contract**; and
 - (ii) information which demonstrates the way in which the prices in the **new contract** reflect the relevant pricing principles.

- (c) Without limiting clause 2.5(a), if **Gippsland Water** proposes to stop providing a **prescribed service** or refuses to provide a **prescribed service** to a customer, or potential customer, during the **regulatory period**, it must:
- (i) in the case of a proposal to stop providing a **prescribed service**, provide a notice to the commission stating the nature of the **prescribed service** which it proposes to stop providing and the reason why it proposes to stop providing the **prescribed service**. This notice must be provided at least 30 **business days** prior to the date upon which **Gippsland Water** proposes to stop providing the **prescribed service**; and
 - (ii) in the case of a refusal to provide a **prescribed service** to a customer, or potential customer, **Gippsland Water** must provide a notice to the commission within 5 **business days** of the refusal, stating the nature of the **prescribed service** and the reason for the refusal.

3. Amendment of Schedule 2

(a) Amendment

- (i) **Gippsland Water** may apply to the commission in accordance with this clause 3 and Schedule 5 for the amendment of the prescribed price movements and/or price components included in Schedule 2 for the following **regulatory year** (the **relevant regulatory year**) and all subsequent **regulatory years** remaining in the **regulatory period** (the **revised tariff schedule**).
- (ii) The average price movement for the **relevant regulatory year** and for each subsequent **regulatory year** in the **regulatory period** determined in accordance with the **revised tariff schedule** must not exceed the weighted average price movement that would otherwise have applied under this Determination as calculated in accordance with the following formula.

$$\frac{\sum_{i=1}^n \sum_{j=1}^m p_t^{ij} q_{t-2}^{ij}}{\sum_{i=1}^n \sum_{j=1}^m p_{t-1}^{ij} q_{t-2}^{ij}} \geq \frac{\sum_{i=1}^n \sum_{j=1}^m ap_t^{ij} q_{t-2}^{ij}}{\sum_{i=1}^n \sum_{j=1}^m p_{t-1}^{ij} q_{t-2}^{ij}}, i = 1, \dots, n; j = 1 \dots m$$

where **Gippsland Water** has n tariff categories, which each have up to m tariff components, and where, for each **regulatory year** t for which the calculation is undertaken:

p_{t-1}^{ij} is the tariff charged in **regulatory year** $t-1$ for component j of tariff i

p_t^{ij} is the proposed tariff for component j of tariff i determined in accordance with Schedule 2 where the **revised tariff schedule** is not applied

ap_t^{ij} is the proposed tariff for component j of tariff i determined in accordance with Schedule 2 where the **revised tariff schedule** is applied

q_{t-2}^{ij} is the quantity of component j of tariff i that was sold in **regulatory year** $t-2$, or, if an actual quantity is not available, either an estimate of the quantity of component j of tariff i that would have been sold in **regulatory year** $t-2$ or a forecast of the quantity of component j of tariff i that is expected to be sold in **regulatory year** $t-2$

(b) Amendment procedure

- (i) An application by **Gippsland Water** under this clause 3 must be received by the commission at least 80 **business days** prior to the commencement of the **relevant regulatory year** and must be accompanied by the following information:
- (A) (1) a clearly articulated new tariff strategy that is consistent with clause 11 of the **WIRO** (the **revised tariff strategy**); or
 - (2) an explanation of how the **revised tariff schedule** is consistent with the tariff strategy for **Gippsland Water** approved by the commission in connection with this Determination, (**the relevant tariff strategy**);
 - (B) a **revised tariff schedule** that specifies proposed prices for the **relevant regulatory year** and prescribed price movements for each subsequent **regulatory year** in the **regulatory period** that is consistent with the **relevant tariff strategy**;
 - (C) a statement setting out evidence demonstrating that **Gippsland Water** has provided information to its customers explaining the **revised tariff schedule** and how it relates to the **relevant tariff strategy** and has consulted effectively with its customers on the **revised tariff strategy** (if clause 3(b)(i)(A)(1) applies) and the **revised tariff schedule**;
 - (D) a statement setting out the customer impacts resulting from the **revised tariff schedule** and actions proposed by **Gippsland Water** to address these customer impacts; and
 - (E) an explanation of the calculation of the relevant quantities " q_{t-2}^{ij} ".
- (ii) The commission may approve the **revised tariff schedule** submitted by **Gippsland Water** under this clause 3 if it is satisfied that:
- (A) **Gippsland Water** has complied with clause 3(b)(i)(A);
 - (B) the price movements calculated in accordance with the **revised tariff schedule** comply with clause 3(a)(ii);
 - (C) the **revised tariff schedule** is consistent with the **relevant tariff strategy**;
 - (D) **Gippsland Water** has consulted effectively with its customers on the **revised tariff strategy** (if clause 3(b)(i)(A)(1) applies) and the **revised tariff schedule**;
 - (E) **Gippsland Water** has effectively addressed customer impacts resulting from the **revised tariff schedule**; and
 - (F) the basis for calculating the relevant quantities " q_{t-2}^{ij} " is reasonable.

- (iii) In determining whether it will approve the **revised tariff schedule**, the commission may request **Gippsland Water** to provide any additional information specified by the commission and/or to resubmit any of the matters in clause 3(b)(i)(A)-(E).
- (iv) The commission will be deemed to have not approved a **revised tariff schedule** if it has not provided notice to **Gippsland Water** within 40 **business days** from the date of its receipt of **Gippsland Water's** application under this clause 3.
- (v) An approved **revised tariff schedule** will be taken to amend Schedule 2 to the extent of any inconsistency.

4. Uncertain or unforeseen events

4.1. General principle

- (a) **Gippsland Water** may apply to the commission for the amendment of this Determination and/or the adjustment of the scheduled prices in Schedule 2 to reflect increased or decreased costs incurred by **Gippsland Water** and/or increased or decreased revenue received by **Gippsland Water** as a result of events which were uncertain or unforeseen at the time this Determination was made (an **uncertain events application**).
- (b) Whether or not **Gippsland Water** makes an application under clause 4.1(a), **Gippsland Water** must promptly notify the commission upon becoming aware of an event which could form part or all of the basis of an application.
- (c) The commission may take action under clause 4.3(b) in respect of an **uncertain events application** where the commission is satisfied that such action is necessary or desirable to take account of events that were uncertain or unforeseen at the time of making this Determination provided that the commission is satisfied that such action takes into account the interests of customers. Generally the matters taken into account will include positive and negative influences on revenue and expenditure. The Commission may limit an adjustment to only some events or a single event.

4.2. Consideration by the commission

(a) Examples of uncertain and unforeseen events

The matters that may, at the discretion of the commission, be taken into account by the commission under this clause 4 include:

- (i) actual licence fees or contributions payable by **Gippsland Water** during a particular **regulatory year** during the **regulatory period** under section 51 of the *Safe Drinking Water Act 2003* (Vic), section 24 of the *Environment Protection Act 1970* (Vic) and section 4H(2) of the **WI Act** which differ from the forecast licence fees or contributions set out in Annexure A for that **regulatory year**;
- (ii) changes in the timing or scope of expenditure by **Gippsland Water** on major capital projects;
- (iii) instances where the commission is satisfied that there is a material difference between the forecast demand levels set out in Annexure A and

actual demand levels for **Gippsland Water** in one or more **regulatory years** during the **regulatory period**; and

- (iv) a change in or to any of the following:
 - (A) the **WI Act**, the *Water Act 1989* (Vic), the *Safe Drinking Water Act 2003* (Vic), the *State Owned Enterprises Act 1992* (Vic) and the *Environment Protection Act 1970* (Vic);
 - (B) any licence issued pursuant to any of the Acts referred to in clause 4.2(a)(iv)(A);
 - (C) a **relevant tax**; or
 - (D) the Statement of Obligations; or
 - (E) the introduction or cessation of a statutory carbon price or tax or a national emissions trading scheme or other scheme relating to the reduction of greenhouse gas emissions.

(b) Exclusions

In considering an **uncertain events application**, the commission will not take into account matters that:

- (i) are or should be within **Gippsland Water's** control;
- (ii) were or should have been known by **Gippsland Water** at the time the Determination was made;
- (iii) could reasonably have been foreseen by **Gippsland Water**;
- (iv) should be or should have been planned for or managed by **Gippsland Water**, and/or
- (v) reflect inefficient expenditure by **Gippsland Water**.

(c) Dispute resolution

Any question as to whether a matter should be taken into account by the commission under this clause 4 will be determined by the commission in its absolute discretion.

4.3. Procedure

(a) Application process

- (i) An **uncertain events application** must be accompanied by a statement setting out:
 - (A) the details of each relevant uncertain or unforeseen event;
 - (B) the amount and timing of any increase or decrease in operating and/or capital expenditure associated with the relevant event during

the **regulatory period** and/or the amount and timing of any increase or decrease in revenue associated with the relevant event during the **regulatory period**;

- (C) the basis for calculating the increase or decrease in operating and/or capital expenditure and/or revenue referred to in clause 4.3(a)(i)(B); and
 - (D) details of the proposed action to be taken by the commission under clause 4.3(b).
- (ii) The commission may identify an event or events which it considers has had or may have a material impact on **Gippsland Water's** operating and/or capital expenditure and/or revenue and may decide to take action under clause 4.3(b) in the absence of an **uncertain events application** by **Gippsland Water**.
 - (iii) The commission may request **Gippsland Water** to provide any additional information specified by the commission in connection with an **uncertain events application**.

(b) Action by the commission

If the commission is satisfied of the matters set out in clause 4.1(c) in respect of an **uncertain events application** or an event identified by the commission under clause 4.3(a)(ii), the commission may, in its absolute discretion:

- (i) amend this Determination or adjust the scheduled prices in Schedule 2 and/or the revenue requirements in Annexure A with effect from a date and in a manner decided by the commission (in respect of one or more events) at a time decided by the commission; or
- (ii) take the **uncertain events application** into account in making its determination in respect of the prices which **Gippsland Water** may charge for **prescribed services** in the **next regulatory period**.

5. Material error and unintended consequences

Where the commission is satisfied that in any material respect:

- (a)** this Determination or any information relied upon in the making of this Determination contains an error, deficiency or miscalculation;
- (b)** any information on which this Determination was based was false or misleading in a material respect; or
- (c)** such amendment or adjustment is necessary or desirable to avoid an unintended consequence of this Determination,

the commission may decide to amend this Determination and/or specify a price adjustment, provided that it is satisfied that such amendment and/or price adjustment takes into account the interests of customers.

In most cases, an amendment will be undertaken in accordance with the commission's standard consultation process for price determinations, including the issue of a draft decision and an invitation for interested parties to make submissions to the commission in relation to the draft decision, as set out in clause 16(a) and (b) of the WIRO.

In some limited circumstances, the commission may amend this Determination without further consultation, or with only limited consultation. This will be the case where an amendment is not sufficiently material to warrant a full consultation process, or where there is urgency that justifies the commission moving quickly, as set out in clause 16(c) of the WIRO. In these circumstances, the commission will provide its reasons for proceeding with the amendment without consultation (or with a modified consultation process).

Schedule 1 – Definitions and interpretation

A Definitions

business day means a day on which banks are open for general banking business in Melbourne, not being a Saturday or a Sunday.

Code means the applicable *Customer Service Code* made under the **WI Act**.

ESC Act means the *Essential Services Commission Act 2001* (Vic).

GST has the meaning given in section 195-1 of the *A New Tax System (Goods and Services) Tax Act 1999* (Cth).

miscellaneous services means services that are provided in direct connection with **prescribed services**, prices in respect of which are either included in Schedule 2 or determined in accordance with the relevant pricing principles in Schedule 4.

new contract means any contract for **prescribed services** which is renewed, renegotiated or entered into during the **regulatory period**.

next regulatory period means the period commencing on 1 July 2023 and ending on a date specified by the commission.

prescribed services has the meaning given in the **WIRO** and includes **miscellaneous services**.

price submission has the meaning given in the **WIRO**.

regulated entity has the meaning given in the **WIRO**.

regulatory period means the period commencing on 1 July 2018 and ending on 30 June 2023.

regulatory year means each period of twelve months commencing on 1 July and ending on 30 June.

relevant contract means a contract which relates to the provision of **prescribed services**.

relevant tax means any tax imposed by or payable directly or indirectly to any government or public authority in the Commonwealth of Australia (including **GST**) but excluding:

- (a) the licence fees referred to in clause 4.2 of this Determination;
- (b) penalties and interest for late payment of any tax; or
- (c) any tax that replaces any of the taxes referred to in (a) and (b), where tax includes any rate, duty, charge or other like or analogous impost.

WI Act means the *Water Industry Act 1994* (Vic).

WIRO means the Water Industry Regulatory Order 2014 as at the date of this Determination.

B Interpretation

Headings are for convenience only and do not affect interpretation. The following rules apply unless the context requires otherwise.

- (a) The singular includes the plural, and the converse also applies.
- (b) If a word or phrase is defined, its other grammatical forms have a corresponding meaning.
- (c) A reference to a person includes a corporation, trust, partnership, unincorporated body or other entity, whether or not it comprises a separate legal entity.
- (d) A reference to a clause or schedule is a reference to a clause of or schedule to this document.
- (e) A reference to a determination, agreement or document (including a reference to this document) is to the agreement or document as amended, supplemented, novated or replaced, except to the extent prohibited by this document or that other agreement or document.
- (f) A reference to an Act, ordinance, code or other law includes regulations and other instruments under it and consolidations, amendments, re-enactments or replacements of any of them.
- (g) If a period of time is specified and commences on a given day or on a day of an act or event, the period of time is to be calculated inclusive of that day.
- (h) Any “notice” to be given or matter to be “notified” must be in writing.
- (i) The symbol ‘ Σ ’ requires a summation to be performed over the range of variables specified in respect of the algebraic terms specified.
- (j) All data which is utilised in calculations made under this Determination will be utilised to the accuracy, in terms of the number of decimal places, to which it is given.
- (k) A fixed price, charge or fee determined in accordance with this Determination is to be rounded down and specified to two decimal places.
- (l) A volumetric price, charge or fee determined in accordance with this Determination is to be rounded down and specified to four decimal places.
- (m) When a calculation is required under this document:
 - (i) **regulatory year** ‘t’ is the **regulatory year** in respect of which the calculation is being made;
 - (ii) **regulatory year** ‘t-1’ is the **regulatory year** immediately preceding **regulatory year** ‘t’;
 - (iii) **regulatory year** ‘t-2’ is the **regulatory year** immediately preceding **regulatory year** ‘t-1’.

Schedule 2 – Prices

This schedule should be read in conjunction with Schedule 3, Schedule 4 and Schedule 5. Variable water, wastewater and trade waste charges are rounded down to 4 decimal places. All other charges are rounded down to 2 decimal places.

Tariff and Price Component	Price (1 July 2018)	PPM Year 2	PPM Year 3	PPM Year 4	PPM Year 5
1.1 Residential Water Tariff					
Service Availability Charge (per annum)					
No Connection	88.43	0.0%	0.0%	0.0%	0.0%
20mm Connection	177.04	0.0%	0.0%	0.0%	0.0%
25mm Connection	177.04	0.0%	0.0%	0.0%	0.0%
32mm Connection	453.79	0.0%	0.0%	0.0%	0.0%
40mm Connection	708.30	0.0%	0.0%	0.0%	0.0%
50mm Connection	1106.82	0.0%	0.0%	0.0%	0.0%
75mm Connection	2490.35	0.0%	0.0%	0.0%	0.0%
80mm Connection	2883.76	0.0%	0.0%	0.0%	0.0%
100mm Connection	4427.46	0.0%	0.0%	0.0%	0.0%
150mm Connection	9962.04	0.0%	0.0%	0.0%	0.0%
Water Usage Charge					
Consumption Charge – Treated Water (per kL)	2.0472	0.0%	0.0%	0.0%	0.0%
Consumption Charge – Raw Water (per kL)	1.1508	0.0%	0.0%	0.0%	0.0%
Notional Charge where no meter exists (per annum)	427.92	0.0%	0.0%	0.0%	0.0%
Water supplied via metered hydrant or stand pipe (per kL)	4.6124	0.0%	0.0%	0.0%	0.0%
1.2 Non Residential Water Tariff					
Service Availability Charge (per annum)					
No Connection	88.43	0.0%	0.0%	0.0%	0.0%
20mm Connection	177.04	0.0%	0.0%	0.0%	0.0%
25mm Connection	177.04	0.0%	0.0%	0.0%	0.0%
32mm Connection	453.79	0.0%	0.0%	0.0%	0.0%
40mm Connection	708.30	0.0%	0.0%	0.0%	0.0%
50mm Connection	1106.82	0.0%	0.0%	0.0%	0.0%

Tariff and Price Component	Price (1 July 2018)	PPM Year 2	PPM Year 3	PPM Year 4	PPM Year 5
75mm Connection	2490.35	0.0%	0.0%	0.0%	0.0%
80mm Connection	2833.76	0.0%	0.0%	0.0%	0.0%
100mm Connection	4427.46	0.0%	0.0%	0.0%	0.0%
150mm Connection	9962.04	0.0%	0.0%	0.0%	0.0%
200mm Connection	17715.74	0.0%	0.0%	0.0%	0.0%
Water Usage Charge					
Consumption Charge – Treated Water (per kL)	2.0472	0.0%	0.0%	0.0%	0.0%
Consumption Charge – Raw Water (per kL)	1.1508	0.0%	0.0%	0.0%	0.0%
Notional Charge where no meter exists (per annum)	427.92	0.0%	0.0%	0.0%	0.0%
Water supplied via metered hydrant or stand pipe (per kL)	4.6124	0.0%	0.0%	0.0%	0.0%
1.3 Fire Service Tariff					
Service Availability Charge (per annum)					
20mm Connection	44.30	0.0%	0.0%	0.0%	0.0%
25mm Connection	44.30	0.0%	0.0%	0.0%	0.0%
32mm Connection	113.36	0.0%	0.0%	0.0%	0.0%
40mm Connection	177.08	0.0%	0.0%	0.0%	0.0%
50mm Connection	276.66	0.0%	0.0%	0.0%	0.0%
75mm Connection	622.69	0.0%	0.0%	0.0%	0.0%
80mm Connection	708.34	0.0%	0.0%	0.0%	0.0%
100mm Connection	1106.81	0.0%	0.0%	0.0%	0.0%
150mm Connection	2490.42	0.0%	0.0%	0.0%	0.0%
1.4 Residential Wastewater Tariff					
Service Availability Charge (per annum)					
Connected Property	813.34	0.0%	0.0%	0.0%	0.0%
Non Connected Property	406.64	0.0%	0.0%	0.0%	0.0%
1.5 Non Residential Wastewater Tariff					
Service Availability Charge (per annum)					
Connected Property	813.34	0.0%	0.0%	0.0%	0.0%
Non Connected Property	406.64	0.0%	0.0%	0.0%	0.0%

Tariff and Price Component	Price (1 July 2018)	PPM Year 2	PPM Year 3	PPM Year 4	PPM Year 5
Wastewater Volumetric Charge (per kL)					
Wastewater Volumetric Charge	3.8749	0.0%	0.0%	0.0%	0.0%
1.6 Trade Waste Tariff					
Application Fee (per application)	126.89	0.0%	0.0%	0.0%	0.0%
Annual Charge (per annum)	314.26	0.0%	0.0%	0.0%	0.0%
1.7 Quality Based Trade Waste Tariff					
Volumetric Charge (per kL)					
Volumetric component	1.9372	0.0%	0.0%	0.0%	0.0%
Quality Based Charges (per kg)					
Biochemical Oxygen Demand (BOD)	0.4840	0.0%	0.0%	0.0%	0.0%
Suspended Solids (SS)	3.8748	0.0%	0.0%	0.0%	0.0%
Total Phosphorus (P)	25.8343	0.0%	0.0%	0.0%	0.0%
1.8 New Customer Contributions (per lot)					
Water	Nil	0.0%	0.0%	0.0%	0.0%
Sewerage	Nil	0.0%	0.0%	0.0%	0.0%
1.9 Miscellaneous Fees and Charges					
Water Main Tapping (per tapping)					
20mm Buried Property Service up to 5 mtrs in length, water main up to 150 mm in road reserve	Actual Cost	0.0%	0.0%	0.0%	0.0%
20mm Buried Property Service 15-20 metres in length, water main up to 150 mm in road reserve	Actual Cost	0.0%	0.0%	0.0%	0.0%
20mm Main to Meter up to 5 metres in length, water main up to 150mm in road reserve	Actual Cost	0.0%	0.0%	0.0%	0.0%
20mm Main to Meter 15-20 metres in length, water main up to 150mm in road reserve	Actual Cost	0.0%	0.0%	0.0%	0.0%
Tapping Fee 20mm into mains up to and including 150mm	Actual Cost	0.0%	0.0%	0.0%	0.0%
Capping of a 20mm or 25mm Service Plumber to Excavate	Actual Cost	0.0%	0.0%	0.0%	0.0%
Meter Installation (per meter)					
Installation/Supply of 20mm Meter (Incl	Actual Cost	0.0%	0.0%	0.0%	0.0%

Tariff and Price Component	Price (1 July 2018)	PPM Year 2	PPM Year 3	PPM Year 4	PPM Year 5
Couplings)					
Installation/Supply of 25mm Meter (Incl Couplings)	Actual Cost	0.0%	0.0%	0.0%	0.0%
Meter Assembly Fee for Pre-Tapped Properties (per meter)					
Pre-tapped connection of 20mm meter (Installation of 20mm meter to pre-tapped buried water service)	Actual Cost	0.0%	0.0%	0.0%	0.0%
Restriction and Reconnection of Water Supply (each)					
Fitting of on-site restrictors to property water services	Actual Cost	0.0%	0.0%	0.0%	0.0%
Removal of on-site restrictors from property water services	Actual Cost	0.0%	0.0%	0.0%	0.0%
Special Meter Reads (each)					
Special meter read at the commencement of a tenancy and at the termination of a tenancy or when the property changes ownership	Actual Cost	0.0%	0.0%	0.0%	0.0%
Information Statements (each)					
Preparation of a Property Information Statement, inclusive of a Special Meter Read performed on settlement date	Actual Cost	0.0%	0.0%	0.0%	0.0%
Application for Connection to Waste Water Main (each)					
Standard residential connection into wastewater connection point	134.55	0.0%	0.0%	0.0%	0.0%
Minor repairs/alterations requiring P.I.C number	49.83	0.0%	0.0%	0.0%	0.0%
Small industrial/commercial connection	176.45	0.0%	0.0%	0.0%	0.0%
Provision of wastewater connection point to existing wastewater main by accredited pipelayer – audit fee	83.90	0.0%	0.0%	0.0%	0.0%

Tariff and Price Component	Price (1 July 2018)	PPM Year 2	PPM Year 3	PPM Year 4	PPM Year 5
Application to Build over Gippsland Water's Assets and/or Easements (each)					
Fees for Application to Build over Gippsland Water's Assets and/or Easements	33.24	0.0%	0.0%	0.0%	0.0%
Metered Hydrant Fees (each)					
Annual fee	139.77	0.0%	0.0%	0.0%	0.0%
Land Development Fees					
Application Fee including water supply & wastewater (each)					
11-20 lots in subdivision	631.33	0.0%	0.0%	0.0%	0.0%
Offer Acceptance Fee including water supply & wastewater (each)					
11-20 lots in subdivision	1403.21	0.0%	0.0%	0.0%	0.0%
Non-core miscellaneous services	Actual Cost	0.0%	0.0%	0.0%	0.0%

As set out in clause 1.1(d) of this Determination, the role of the commission in making this Determination is limited to specifying the maximum prices that **Gippsland Water** may charge for **prescribed services** during the **regulatory period**, or the manner in which such prices are to be calculated, determined or otherwise regulated.

It is the role of **Gippsland Water** to apply a tariff in accordance with the **Water Act 1989 (Vic)**. The Commission does not have a role in hearing disputes about individual billing issues that users may have.

Schedule 3 – Application of prices

3.1 Wastewater volumetric charge

A Wastewater Volumetric Charge applies to non-residential properties which use in excess of 100 kilolitres of water in any four monthly period, calculated and levied on the following basis:

A = water usage above 100 kilolitres in any four monthly period.

B = Wastewater Volumetric Charge per kilolitre

C = a percentage figure of 95%, 75%, 50% or 25%, based upon the property type (as detailed below).

D = the Wastewater Volumetric Charge to be paid.

The Volumetric Charge for Wastewater shall be calculated as $D = A \times B \times C$. The charge is set according to the type of Development/Business conducted on the property.

Property types designated at 95% wastewater volumetric charge

Aerodrome, Agri-business/Meat & Poultry, Art Gallery, Automotive, Bank, Body Corporate (Non Res), Church, Cinema/Theatre, Clubs/Facilities/Venues (Meal Preparation), Commercial Storage Units, Community Services (Schools, Hospitals, Prison, Childcare Facilities, Nursing Home/Aged Care Facility and Preschools), Courthouse, Dry Cleaners, Emergency & Public Services, Factory, Hairdresser/Barber, Hotel, Landfill/Transfer Station, Laundromat, Library, Livestock/Saleyards, Medical & Dwelling, Medical Rooms/Facilities (Doctors, Dentists, Chiropractic etc), Museum, Office, Photo Laboratory/Chemical, Post Office, Printers/Screen Printers, Public Utility (eg. Public Toilets), Pump Station, Radio Station, Railway Station, Restaurants & Cafes, Shed, Shops, Shop & Dwelling, Shopping Centre, Supermarket, Telephone Exchange, Timber Yard (retail), Veterinary Centres, Warehouse, Wool Production, Workshop, Workshop & Dwelling, Wrecking Yard, Undefined.

Property types designated at 75% wastewater volumetric charge

Accommodation, Food Processing/Manufacturing, Public Swimming Pools, Undefined.

Property types designated at 50% wastewater volumetric charge

Brewery/Winery (wine making process), Caravan Park, Farms/Animal Husbandry, Funeral Parlour, Horse Stable & House, Kennels/Animal Hospital, Piggery, Undefined.

Property types designated at 25% wastewater volumetric charge

Bakery, Cemetery, Clubs/Outdoor Facilities (Ground Watering Only), Concrete Batching Facility, Garden Supplies, Market Garden, Parking Lot, Plant Nursery, Racecourse/Stables, Winery/Vineyard, Timber Factory/Saw Mill, Undefined.

3.2 Quality based trade waste tariff

3.2.1 Risk based assessment

The quality based trade waste tariff will apply to all new and existing businesses who are identified as presenting an elevated level of risk to the wastewater treatment process. To assess this risk, trade waste customers will be subjected to a risk based review which will consider five separate criteria to establish a risk score for each trade waste customer. These criteria are –

- volume discharged per annum (kL);
- trade waste risk;
- compliance history over 12 months (number of samples with at least one parameter out of limits)
- wastewater treatment plant discharging to; and
- proportion of customer discharge compared to total discharge to plant.

Each criteria will be individually scored according to the level of risk the trade waster customer presents. The following table outlines these five risk criteria and the risk based scored that are applicable.

Table 1 Risk criteria and scoring principles

Risk	5	4	3	2	1	0
Score risk						
Volume discharged per annum (kL)	>300,000	< 300,000 >200,000	< 200,000 > 100,000	< 100,000 > 10,000	< 10,000 > 10	0-10
Trade waste risk	Catastrophic	Major	Moderate	Minor	Insignificant	Nil
Compliance history over 12 months (number of samples with at least one parameter out of limits)	> +5	4	3	2	1	0

Risk	5	4	3	2	1	0
Score risk						
Wastewater treatment plant discharged to	Gippsland Water Factory	Moe, Morwell, Neerim South, Warragul	Drouin, Rawson	Maffra, Mirboo Nth, Willow Grove	Heyfield, Sale/Fulham, Stratford, Seaspray.	
Proportion of customer discharge compared to total discharge to plant.	> 5%	>4%	>3%	>2%	>1%	<1%

The scores for each criteria will then be summated to determine a total score for that particular trade waste customer. The trade waste customer will then be categorised into one of three risk classes depending on their total score, as outlined below.

Table 2 Risk ranking

Class 1	Class 2	Class 3
Low Risk	Medium Risk	High Risk
(Total Score < 10)	(Total Score 10 - 15)	(Total score 16 >) or (two or more criteria scored at 5)

3.2.2 Application of quality trade waste tariff

Customers who are ranked as Class 1 will not be subjected to the quality based trade waste tariff. These customers will be covered by Gippsland Water’s Trade Waste Agreement specifications and incur the standard non-residential wastewater volumetric tariff. Class 2 and Class 3 risk ranked customers will be subject to the quality based trade waste tariff.

Where the quality based trade waste tariff applies, it will replace the existing non-residential wastewater volumetric fee applied to the customer. Gippsland Water will apply the same caps to the quality based tariff as currently apply to the non-residential wastewater volumetric tariff. In other words, the quality based trade waste tariff will only apply where water consumption exceeds 100kL in any four month billing period. Where a dedicated wastewater meter exists, the tariff will continue to be applied on the total volume recorded at the meter.

In addition, the current annual trade waste agreement charge will remain in place, and trade waste customers will also be required to pay for sampling costs inherent in the monitoring program required by the trade waste agreement. The frequency and cost of sampling will be dependent on

the customer’s risk ranking. For example, a minimum of four samples will be taken per annum once a customer is determined to be at Class 2.

Table 3 Application of quality based trade waste tariff

	Class 1	Class 2	Class 3
	Low Risk	Medium Risk	High Risk
Risk Ranking	(Total Score < 10)	(Total Score 10 - 15)	(Total score 16 >) or (two or more criteria scored at 5)
Quality based trade waste tariff applicable	No	Yes	Yes
Frequency and cost of sampling	Audited as per Commercial Trade Waste Agreement	Minimum of 4 times per year (at cost)	12 + times per year. (individually assessed dependant on risk) (at cost)
Annual charges applicable	Commercial Trade Waste annual charge	Commercial Trade Waste annual charge Quality based trade waste tariff	Commercial Trade Waste annual charge Quality based trade waste tariff
Life of trade waste agreement	5 years	3 years	2 years

3.2.3 Calculating the quality based trade waste tariff

The quality based trade waste tariff will consist of two components, a volumetric fee per kilolitre; plus a quality based fee per kilogram dependent on the concentration of three parameters: Biochemical Oxygen Demand (BOD), Suspended Solids (SS), and Total Phosphorous (P).

The quality based trade waste tariff has been designed such that trade waste customers who are discharging at the assumed high domestic strength will pay the equivalent of the non-residential wastewater volumetric charge. Customers who discharge below the assumed high domestic strength will pay less than this charge, while customers who discharge above will be charged more.

A high strength domestic waste stream is assumed to contain:

- BOD (400 mg/L)
- suspended solids SS (350 mg/L)
- phosphorus P (15 mg/L)

Customers will still be required to meet Gippsland Water’s trade waste limits at all times.

The quality based trade waste tariff shall be calculated and levied on the following basis:

Step 1: Determine the current approved volumetric wastewater tariff (\$) and allocate to both the volumetric and quality components of the quality based trade waste tariff (refer table 4).

Table 4 Tariff components

Tariff components	\$/kL
a) Volumetric component per kL	50% of approved Volumetric Wastewater Tariff
b) Quality based component at assumed high domestic strength per kL	50% of approved Volumetric Wastewater Tariff

Step 2: Distribute the quality based component (b) by the quality weighting determined by Gippsland Water to determine a rate per kilogram for Biochemical Oxygen Demand (BOD), Suspended Solids (SS), and Total Phosphorous (P) (refer table 5).

Table 5 Weighting of quality component

Parameter	Assumed domestic high strength quality (mg/L)	Weighting of quality component	Quality tariff at assumed domestic high strength (\$/kL)	Unit quality tariff \$/kg
BOD	400	10%	10% of (b)	=1000 / 400 * 10% * (b)
SS	350	70%	70% of (b)	=1000 / 350 * 70% * (b)
P	15	20%	20% of (b)	=1000 / 15 * 20% * (b)

3.2.4 Calculating the total amount payable

Step 1: Determine the number of kL discharged over the billing period.

Step 2: Determine the concentrations of Biochemical Oxygen Demand (BOD), Suspended Solids (SS), and Total Phosphorous (P) in mg/L in the wastewater stream, using results from latest sample.

Step 3: Calculate the total payable using the following equation:

Total Amount Payable (\$) =

(0.5 x non-residential waste water tariff (\$/kL) x (A))

plus (A x B x quality tariff BOD (\$/Kg) / 1000)

plus $(A \times C \times \text{quality tariff SS } (\$/\text{Kg}) / 1000)$

plus $(A \times D \times \text{quality tariff P } (\$/\text{Kg}) / 1000)$

where:

A = the number of kL discharged over the billing period

B = the concentration (mg/L) of Biochemical Oxygen Demand (BOD);

C= the concentration (mg/L) of Suspended Solids (SS); and

D= the concentration (mg/L) of Phosphorus (P).

3.3 Miscellaneous fees and charges

The following table sets out the definitions of the miscellaneous charges contained in Schedule 2.

Miscellaneous service	Definition
<i>Water Main Tapping (per tapping)</i>	
20mm buried property service up to 5 metres in length, water main up to 150 mm in road reserve; or 20mm buried property service 15-20 metres in length, water main up to 150 mm in road reserve	Gippsland Water's contractor attends site, excavates water main, completes an under pressure water tapping.
20mm main to meter up to 5 metres in length, water main up to 150mm in road reserve; or 20mm main to meter 15-20 metres in length, water main up to 150mm in road reserve	Gippsland Water's contractor attends site, excavates water main, completes an under pressure water tapping and installs a 20mm meter.
Tapping fee 20mm into mains up to and including 150mm	Gippsland Water's contractor provides the pipes and fittings to be used for the supply of water to a property from the water main up to and including the meter assembly, or the stop tap / ball valve if no meter fitted.
Capping of a 20mm or 25mm service (plumber to excavate)	Gippsland Water's contractor attends site to cap an existing tapping provided on the water main.
<i>Meter Installation (per meter)</i>	
Installation/Supply of 20mm Meter (Includes Couplings)	This charge provides for Gippsland Water's contractor to attend site and fit a standard 20mm water meter assembly.

Miscellaneous service	Definition
Installation/Supply of 25mm Meter (Includes Couplings)	This charge provides for Gippsland Water's contractor to attend site and fit a standard 25mm water meter assembly.
<i>Meter Assembly Fee for Pre-Tapped Properties (per meter)</i>	
Pre-tapped connection of 20mm meter (Installation of 20mm meter to pre-tapped buried water service)	This charge provides for Gippsland Water's contractor to attend site, to raise the buried water service and to fit a standard water meter assembly. A standard meter assembly is an apparatus consisting of water meter, stop valve, strainer, additional valves (if fitted) and unions required to connect these components together and to connect the water supply pipe work. It does not include any backflow prevention device or pressure reduction device installed downstream of the outlet of the meter.
<i>Restriction and Reconnection of Water Supply (each)</i>	
Fitting of on-site restrictors to property water services	Restriction of water supply for non-payment of water account in accordance with Gippsland Water's Customer Charter.
Removal of on-site restrictors from property water services	Reconnection of a water supply following either payment of an outstanding water account or the negotiation of a suitable payment plan in accordance with Gippsland Water's Customer Charter.
<i>Special Meter Reads (each)</i>	
Special meter read at the commencement of a tenancy and at the termination of a tenancy or when the property changes ownership	This charge is for an out of the ordinary meter read at commencement and termination of occupancy for incoming and outgoing customers.
<i>Information Statements (each)</i>	
Preparation of a Property Information Statement, inclusive of a Special Meter Reading performed on a settlement date	Information Statement is provided on request. This certificate details outstanding rates and encumbrances in accordance with Section 158 of the Water Act 1989 .
<i>Application for Connection to Waste Water Main (each)</i>	
Standard residential connection into wastewater connection point	This wastewater connection application charge provides for processing of an application for a standard residential sewer connection. Once the application has been approved a Plumbing Industry Commission (PIC) number will be issued to the plumber. Note that the application charge does not include any Plumbing Industry Commission fees.

Miscellaneous service	Definition
Minor repairs/alterations requiring P.I.C number	This minor repairs / alterations application charge provides for processing of an application for a sewer alteration within the property. Once the application has been approved a Plumbing Industry Commission (PIC) number will be issued to the plumber. Note that the application charge does not include any Plumbing Industry Commission fees.
Small industrial/commercial connection	This wastewater connection application charge provides for processing of an application for a sewer connection for a small industrial or commercial development. Once the application has been approved a Plumbing Industry Commission (PIC) number will be issued to the plumber. Note that the application charge does not include Plumbing Industry Commission fees.
Provision of wastewater connection point to existing wastewater main by accredited pipelayer	This charge is an audit fee ONLY. The charge is for Gippsland Water personnel to attend the site at the time of construction of a sewer property connection by an accredited pipelayer.
<i>Application to Build over Gippsland Water's Assets and/or Easements (each)</i>	
Fees for Application to Build over Gippsland Water's Assets and/or Easements	This is a charge for processing an application for a property owner who wishes to construct a structure over or adjacent to a Gippsland Water asset and / or easement.
<i>Metered Hydrant Fees (each)</i>	
Annual fee	Gippsland Water provides a metered hydrant service to registered users in accordance with the Water Act 1989 .
<i>Land Development Fees (each)</i>	
Application Fee including water supply and wastewater (each) 11-20 lots in subdivision	This is a charge where an extension to Gippsland Water services for land arises from subdivision of land. The owner of the land is liable for all costs associated with the provision of the works and must enter into an Owners Cost Agreement and pay an application fee based on the number of lots in a subdivision. This fee pertains to a 11-20 lot subdivision.
Offer Acceptance Fee including water supply and wastewater (each) 11-20 lots in subdivision	This is a charge where the developer is accepting the offer outlined in the Owners Cost Agreement. This charge is to receipt monies and process the start works notice etc upon acceptance by developer of owners cost work agreements. This fee pertains to a 11-20 lot subdivision.

Schedule 4 – Pricing principles

4.1 Recycled water pricing principles

Recycled water prices should be set so as to:

- have regard to the price of any substitutes and customers' willingness to pay;
- cover the full cost of providing the service (with the exception of services related to specified obligations or maintaining balance of supply and demand); and
- include a variable component.

Where **Gippsland Water** does not propose to fully recover the costs associated with recycled water, it must demonstrate to the commission that:

- it has assessed the costs and benefits of pursuing the recycled water project;
- it has clearly identified the basis on which any revenue shortfall is to be recovered; and
- if the revenue shortfall is to be recovered from non-recycled water customers, either the project is required under the Statement of Obligations which applies to **Gippsland Water** or pursuant to other government policies that apply to **Gippsland Water** or there has been consultation with the affected customers about their willingness to pay for the benefits of increased recycling.

4.2 Pricing principles where scheduled prices do not apply

Where the prices set out in Schedule 2 do not apply because the nature of the service provided to a particular customer (including, in the case of trade waste customers, the volume or load of waste treated) is unique, prices must be set as follows:

- variable prices (including, in the case of trade waste customers, load-based charges) should reflect the long run marginal cost of providing services (including, in the case of trade waste customers, trade waste transfer, treatment and disposal);
- the total revenue received from each customer should be greater than the cost that would be avoided from ceasing to serve that customer, and (subject to meeting avoidable cost) less than the stand alone cost of providing the service to the customer in the most efficient manner;
- the methodology used to allocate common and fixed costs to that customer should be clearly articulated and be consistent with any guidance provided by the commission;
- prices should reflect reasonable assumptions regarding the customer's demand for services (including, in the case of trade waste customers, the volume and strength of trade waste anticipated to be produced by that customer);
- depreciation rates and rates of return used to determine prices should be consistent with those adopted by the commission for the purposes of making this Determination;

- customers should be provided with full details of the manner in which prices have been calculated and any new, renewed or renegotiated contractual agreements with customers should indicate that the prices to apply are subject to any Determination made by the commission;
- where applying these principles results in significant changes to prices or tariff structures, arrangements for phasing in the changes may be considered and any transitional arrangements should be clearly articulated.

4.3 Pricing principles for New Customer Contributions (NCC)

Core pricing principles

NCC, including standard or negotiated NCC, will be calculated by applying the following core NCC pricing principles.

Standard and negotiated NCC will:

- have regard to the incremental infrastructure and associated costs in one or more of the statutory cost categories attributable to a given connection;
- have regard to the incremental future revenues that will be earned from customers at that connection;
- be greater than the avoidable cost of that connection and less than the standalone cost of that connection.

Notes:

1. Given that NCC are to be based on the net incremental cost of connection (ie incremental costs net of incremental benefits), in this context, the costs referred to in the efficient pricing bound are the net costs, specifically the avoidable net cost of connection and standalone net cost of connection.
2. Where the connection arrangement requires assets to be gifted, the value of gifted assets will be excluded for the purpose of calculating net costs.
3. Incremental costs may include financing costs associated with constructing an asset sooner than planned.

Incremental financing costs

Incremental financing costs (IFC) should be calculated using this formula:

$$IFC = \left(1 - \left[\frac{1}{(1+r)^n}\right]\right) \times \text{cost of capital being provided sooner than planned}$$

where:

- r estimated pre-tax regulatory rate of return.
- n the number of years the asset is required sooner than planned.

Gifted Assets

Gippsland Water can require developers to provide and gift to **Gippsland Water** specified assets as a condition of connection, provided that **Gippsland Water**:

- makes clear to potential developers which assets a developer will be responsible for providing and gifting, and which will be provided by **Gippsland Water**;
- confirms that negotiation of any non-standard connection and associated charges will be undertaken in accordance with **Gippsland Water's** published negotiating framework; and
- the value of gifted assets will be excluded for the purposes of calculating net costs.

4.4 Pricing principles for miscellaneous services not included in Schedule 2

Prices for miscellaneous services must be set according to actual cost calculated on the basis of the aggregate of:

- direct third party or contractor invoice cost;
- direct marginal internal costs, including labour, materials and transport costs; and
- a fair contribution to overheads.

For bank dishonour, debt collection and legal fees, the third party costs must be charged directly to the customer with no contribution for internal costs or a contribution to overheads.

4.5 Guidelines

Gippsland Water must comply with any guidelines issued by the commission from time to time which relate to the setting of prices for **prescribed services** to which Schedule 4 relates.

Schedule 5 – Adjustment for costs associated with annual updates to the trailing average cost of debt

If in any **regulatory year** Condition A applies, the formula set out in clause 2.3(b) is not applicable to the extent it relates to the prices outlined in Schedule 5A. These prices are set out in items 1.1, 1.2, 1.4 and 1.5 of Schedule 2.

Instead the prices above will be adjusted in accordance with the formulas (as applicable) provided below, with effect from the beginning of each subsequent **regulatory year** in the **regulatory period**.

Gippsland Water must comply with any guidance issued by the commission from time to time which relate to the setting of prices for **prescribed services** to which Schedule 2 and 4 relates.

Schedule 5A – Adjustments to prices

	Condition A (Annual cost of debt update)
1.1 Residential Water Tariff Service Availability Charge	X
1.2 Non Residential Water Tariff Service Availability Charge	X
1.4 Residential Wastewater Tariff Service Availability Charge	X
1.5 Non Residential Wastewater Tariff Service Availability Charge	X

Schedule 5B – Prices

Condition A – Annual cost of debt update

Condition A will apply when the trailing average cost of debt in any **regulatory year** 't' changes in that year. The adjustment is calculated as per formula 4.

The difference in the forecast and actual regulatory rate of return in any **regulatory year** 't' is multiplied by the average of the regulatory asset base (RAB) to determine the change in **Gippsland Water's** total expected return. The RAB is set out in Table 5 of Annexure A.

Schedule 5 – Adjustment for costs associated with annual updates to the trailing average cost of debt

The trailing average cost of debt adjustment will be apportioned across the tariffs listed in Schedule 5A.

Formula 1: Determining the nominal cost of debt

$$CoD_t^{nominal} = \sum_{i=t-10}^{t-1} \frac{CoD_i^{nominal}}{10}$$

$CoD_t^{nominal}$	<p>Is equal to the simple average of the 10 years up to (but not inclusive of) regulatory year 't' of:</p> <ul style="list-style-type: none"> - The data series outlined in Table 1 of Annexure A <p>and</p> <ul style="list-style-type: none"> - RBA Table F3 – Non-financial corporate BBB-rated bonds – Yield – 10 year target tenor [Series ID FNFYBBB10M] <p>from 1 April to 31 March before the start of regulatory year 't' (e.g. 1 April 2017 to 31 March 2018 in relation to 2018-19)</p>
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Formula 2: Determining the real cost of debt

$$CoD_t^{real} = \frac{(1 + CoD_t^{nominal})}{(1 + \pi^{det})} - 1$$

π^{det}	Is the inflation factor which is equal to 2.3% for all regulatory years
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Formula 2 outlines the process for converting the trailing average cost of debt from nominal to real using the Fisher equation.

Formula 3: Determining the real regulatory rate of return

$$RRR_t^{real} = 0.4 \times CoE_t^{real} + 0.6 \times CoD_t^{real}$$

RRR_t^{real}	Is the post-tax 'vanilla' regulatory rate of return in real terms for regulatory year 't' rounded to two decimal places, i.e. 4.347% is rounded to 4.35%
CoE_t^{real}	Is the real cost of equity determined through Gippsland Water's PREMO rating, which is equal to 4.5% for 2018-19 to 2022-23

Schedule 5 – Adjustment for costs associated with annual updates to the trailing average cost of debt

Formula 4: Trailing average cost of debt adjustment

$$CDA_t^j = (RRR_t^{act} - RRR_t^{det}) \times \left(\frac{RAB_{opening,t}^{det} + RAB_{closing,t}^{det}}{2} \right) \times \frac{CPI_t}{CPI_{base}} \times \frac{\alpha_t^j \times q_{j,t}^{det}}{\sum_{j=1,n}^{t=t} (\alpha_t^j \times q_{j,t}^{det})} \times \frac{1}{q_{j,t}^{det}}$$

CDA_t^j	Is the trailing average cost of debt adjustment applied proportionally to tariff j, based on tariff j's relative share of total revenues. Total revenues refer to the sum of all revenue received across the tariffs listed in Schedule 5A to which the cost of debt adjustment will apply
RRR_t^{act}	Is the actual calculated real post tax 'vanilla' regulatory rate of return in regulatory year 't'
RRR_t^{det}	Is the determination real post tax 'vanilla' regulatory rate of return in regulatory year 't'
$RAB_{opening,t}^{det}$	Is the determination opening regulatory asset base in regulatory year 't'
$RAB_{closing,t}^{det}$	Is the determination closing regulatory asset base in regulatory year 't'
CPI_t	Is the Consumer Price Index: All Groups Index for the Eight Capital Cities as published by the Australian Bureau of Statistics (6401.0 - Table 8) for the March Quarter immediately preceding the start of the relevant regulatory year
CPI_{base}	Is the Consumer Price Index: All Groups Index for the Eight Capital Cities as published by the Australian Bureau of Statistics (6401.0 - Table 8) for the March Quarter in year 2017 equal to 110.5
α_t^j	Is the price for tariff j at regulatory year 't' before the cost of debt adjustment where: $\alpha_t^j = p_{t-1}^j \times \frac{CPI_t}{CPI_{t-1}} \times (1 + PPM_t^j)$
p_{t-1}^j	Is the price for tariff j in regulatory year 't-1'
$q_{j,t}^{det}$	Is the determination quantity for tariff j in regulatory year 't'
$\sum_{j=1,n}^{t=t} (\alpha_t^j \times q_{j,t}^{det})$	Is the sum of all revenue received across the tariffs listed in Schedule 5A to which the cost of debt adjustment will apply

Formula 4 outlines the process for calculating the adjustment to prices outlined in Schedule 5A to reflect the new cost of debt. This is done in two steps. The first step is to calculate the change in

Schedule 5 – Adjustment for costs associated with annual updates to the trailing average cost of debt

the revenue requirement by multiplying the adjustment to the rate of return, to reflect the updated cost of debt, by the average regulatory asset base.

The second step is to apply the change in the revenue requirement proportionally to tariff j, based on tariff j's relative share of total revenues. Total revenues are defined as the sum of all revenues received across the tariffs listed in Schedule 5A to which the cost of debt adjustment will apply.

Formula 5: Schedule 5A tariffs

$$p_t^{j,COD} = p_{t-1}^j \times \frac{CPI_t}{CPI_{t-1}} \times (1 + PPM_t^j) + CDA_t^j$$

$p_t^{j,COD}$	Is the price for tariff j at regulatory year 't' that accounts for the cost of debt adjustment. The cost of debt adjustment will apply to the tariffs listed in Schedule 5A
p_{t-1}^j	Is the price for tariff j in regulatory year 't-1'
CPI_t	Is the Consumer Price Index: All Groups Index for the Eight Capital Cities as published by the Australian Bureau of Statistics (6401.0 - Table 8) for the March Quarter immediately preceding the start of the relevant regulatory year
PPM_t^j	The prescribed price movement for the price component for tariff j in regulatory year 't' as per the determination
CDA_t^j	Is the trailing average cost of debt adjustment applied proportionally to tariff j, based on tariff j's relative share of total revenues as outlined in formula 4. Total revenues refer to the sum of all revenue received across the tariffs listed in Schedule 5A to which the cost of debt adjustment will apply.

**The Common Seal of the
Essential Services
Commission** was affixed to
this Determination with the
authority of the commission.



Date: 19 June, 2018

A handwritten signature in black ink, appearing to read "Ron Ben-David", written over a horizontal line.

Dr Ron Ben-David

Chairperson

Annexure A

Table 1 Historical cost of debt (nominal)

Per cent

	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18
Cost of debt	6.92%	7.36%	7.05%	6.31%	5.27%	7.05%	5.36%	5.27%	4.91%	4.53%

Table 2 Forecast real regulatory rate of return

Per cent

	2018-19	2019-20	2020-21	2021-22	2022-23
Regulatory rate of return	3.97%	3.97%	3.97%	3.97%	3.97%

Table 3 Benchmark revenue requirement

\$m 2017-18

	2018-19	2019-20	2020-21	2021-22	2022-23
Operating expenditure	77.5	76.8	75.8	76.1	76.6
Return on assets	26.8	27.8	28.9	29.8	30.3
Regulatory depreciation	17.4	18.2	19.0	19.8	20.8
Adjustments from last period	0.0	0.0	0.0	0.0	0.0
Non-prescribed revenue offset of revenue requirement	0.0	0.0	0.0	0.0	0.0
Tax allowance	0.0	0.0	0.0	0.0	0.0
Total	121.6	122.8	123.8	125.7	127.7

Table 4 Updated regulatory asset base
\$m 2017-18

	2012-13	2013-14	2014-15	2015-16	2016-17
Opening RAB at 1 July	500.6	545.4	577.5	612.9	631.2
<i>Plus</i> Gross capital expenditure	62.4	57.8	54.7	39.7	34.1
<i>Less</i> Government contributions	0.0	10.0	1.2	0.0	0.0
<i>Less</i> Customer contributions	2.6	2.4	3.7	4.9	0.6
<i>Less</i> Proceeds from disposals	0.9	0.5	0.6	1.5	0.3
<i>Less</i> Regulatory depreciation	14.1	12.8	13.8	15.0	16.2
Closing RAB at 30 June	545.4	577.5	612.9	631.2	648.1

Table 5 Rolled forward regulatory asset base
\$m 2017-18

	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23
Opening RAB at 1 July	648.1	663.9	683.9	714.5	741.6	758.3
<i>Plus</i> Gross capital expenditure	37.0	38.0	49.3	46.6	36.9	37.2
<i>Less</i> Government contributions	0.0	0.0	0.0	0.0	0.0	0.0
<i>Less</i> Customer contributions	3.6	0.1	0.0	0.0	0.1	4.9
<i>Less</i> Proceeds from disposals	0.4	0.6	0.6	0.5	0.3	0.4
<i>Less</i> Regulatory depreciation	17.2	17.4	18.2	19.0	19.8	20.8
Closing RAB at 30 June	663.9	683.9	714.5	741.6	758.3	769.3

Table 6 **Approved licence fee and environmental contribution assumptions**
 \$m 2017-18

	2018-19	2019-20	2020-21	2021-22	2022-23
Essential Services Commission licence fee	0.07	0.07	0.07	0.07	0.11
Department of Health and Human Services licence fee	0.03	0.03	0.03	0.03	0.03
Environment Protection Authority licence fee	0.35	0.35	0.35	0.35	0.35
Environmental contribution	5.08	4.97	4.86	4.75	4.64

Table 7 **Bulk water purchases**
 \$m 2017-18

	2018-19	2019-20	2020-21	2021-22	2022-23
Bulk water purchases	0.0	0.0	0.0	0.0	0.0

Table 8 Demand forecast

	2018-19	2019-20	2020-21	2021-22	2022-23
Water assessments (no.)					
Residential	64,052	64,916	65,780	66,644	67,508
Non-residential	6,037	6,051	6,065	6,079	6,093
Total	70,089	70,967	71,845	72,723	73,601
Sewerage assessments (no.)					
Residential	57,504	58,386	59,238	60,090	60,942
Non-residential	5,317	5,331	5,345	5,359	5,373
Total	62,821	63,717	64,583	65,449	66,315
Billable water consumption (ML)					
Residential	10,886	10,917	10,952	10,997	11,052
Non-residential	2,011	2,017	2,022	2,028	2,034
Total	12,897	12,934	12,974	13,025	13,086

Table 9 Major capital projects

Projects	Expected start date	Expected completion date
Moe water – treatment plant basin liner and cover replacement	2018-19	2018-19
Sale sewer – outfall sewer pump station	In progress	2019-20
Mirboo north water – rising main replacement	2018-19	2019-20
Coongulla water – interconnect to Heyfield	2018-19	2020-21
Drouin sewer – new wastewater treatment plant	In progress	2021-22
Sale sewer – convert sewer pump station no. 2 to underground facility	2019-20	2021-22
Warragul water – Western Ring main to South Basin	2019-20	2022-23
Saline waste outfall pipeline – stages 4 and 5 upgrade	2021-22	2022-23
Warragul sewer – North East branch augmentation (to Sutton Street)	2019-20	2022-23
Churchill water – sanders treated water basin liner and cover replacement	2021-22	2022-23