



Our Ref: A3490412

Mr. Marcus Crudden  
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Essential Services Commission  
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Dear Marcus

### **Annual Price Review 2019-20 Application**

I am pleased to provide you with our application for Annual Price Review of Fees and Charges 2019-20 for approval by the Essential Services Commission (ESC), as per clause 2.3 (c) of the Goulburn-Murray Water Determination 1 July 2016 – 30 June 2020.

Supporting this application are:

- Forecast quantities for 2019-20.
- Actual quantities in 2016-17, 2017-18 and 2018-19.
- Information explaining how these quantities have been derived.
- Evidence demonstrating the extent to which GMW has consulted with customers regarding material price increases.
- Information regarding anticipated customer impacts resulting from revised prices and actions, if any, to address these impacts.
- Evidence that GMW has provided information to its customers explaining its pricing strategy and consulted effectively on developing that pricing strategy to provide reasonable price stability.
- Other information as required by the ESC.

This application covers a wide range of issues and, continuing our regular dialogue with you and your team, we would welcome the opportunity to present this application and provide any further information that would assist your review.

