



Gas Distribution Licence

Australian Gas Networks (Vic) Pty Ltd, ACN 085 899 001

As varied on 1 May 2024 (with effect from 1 October 2024)



Gas Distribution Licence

This licence is issued pursuant to section 26 of the *Gas Industry Act 2001*.

Date

This licence was last varied on 1 May 2024 with effect from 1 October 2024.

Licensee

This licence is issued to:

Australian Gas Networks (Vic) Pty Ltd ACN 085 899 001 (the licensee)

Level 6, 400 King William Street, Adelaide SA 5000

**THE COMMON SEAL of the
ESSENTIAL SERVICES COMMISSION**

was affixed pursuant to the authority
of the commission on 8 May 2024

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A handwritten signature in blue ink, appearing to read "Kate Symons", with a long horizontal flourish extending to the right.

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Kate Symons

CHAIRPERSON

Part A – Interpretation

1 Definitions

1.1 Unless the contrary intention appears, a term has the meaning shown opposite it:

Act	the <i>Gas Industry Act 2001</i> .
business day	a day other than a Saturday, Sunday or a public holiday in the metropolitan Melbourne area.
change of control	occurs in relation to the <i>licensee</i> if: (a) an <i>entity</i> that <i>controls</i> the <i>licensee</i> ceases to <i>control</i> the <i>licensee</i> ; or (b) an <i>entity</i> that does not <i>control</i> the <i>licensee</i> starts to <i>control</i> the <i>licensee</i> provided that no change of control will be deemed to have occurred where the <i>ultimate holding company</i> that <i>controls</i> the <i>licensee</i> remains the same or the change in <i>control</i> results from the acquisition or cancellation of, or dealing in, securities which are traded on a recognised financial market.
Code of Practice	the same meaning given to it in section 3 of the <i>Essential Services Commission Act 2001</i> .
Commission	the Essential Services Commission established under the <i>Essential Services Commission Act 2001</i> .
control	the same meaning given to it in section 50AA of the <i>Corporations Act 2001</i> (Cth).
customer	a person to whom gas is conveyed through a <i>distribution pipeline</i> .
deemed distribution contract	a contract deemed to be entered into between the <i>licensee</i> and a retail customer pursuant to section 48(6) of the <i>Act</i> .
distribute	the same meaning given to it in section 3 of the <i>Act</i> .
distribution area	the area described in Schedule 1.
distribution delivery point	a point on a <i>distribution pipeline</i> at which gas is withdrawn from a distribution system and delivered to a <i>customer</i> or injected into a distribution connected facility.
distribution pipeline	The same meaning given to it in section 3 of the <i>Act</i> .

entity	the same meaning given to it in section 64A of the <i>Corporations Act 2001</i> (Cth).
Gas Distribution Code of Practice	the <i>Gas Distribution Code of Practice</i> applying under Part 6 of the <i>Essential Services Commission Act 2001</i> .
licensee	Australian Gas Networks (Vic) Pty Ltd ACN 085 899 001.
Minister	the person who is, from time to time, the <i>Minister</i> administering the <i>Act</i> .
transfer point	a point at which the custody of gas is injected from a transmission system into a distribution system or from a distribution system into a distribution system.
ultimate holding company	the same meaning given to it in section 9 of the <i>Corporations Act 2001</i> (Cth).

1.2. In this licence, unless the context otherwise requires:

- i. headings and footnotes are each for convenience only and do not affect the interpretation of this licence;
- ii. words importing the singular include the plural and vice versa;
- iii. words importing a gender include any gender;
- iv. an expression importing a natural person includes any company, partnership, trust, joint venture, association, corporation or other body corporate and any governmental agency;
- v. a reference to a condition, clause, Part or Schedule is a reference to a condition, clause, Part of, or Schedule to, this licence (as the case may be);
- vi. a Schedule is part of this licence;
- vii. a reference to any statute including the *Act* and regulation, proclamation, Order in Council, ministerial order, ordinance, code, guideline, procedure or by-law includes all statutes, regulations, proclamations, Orders in Council, ministerial orders, ordinances, codes, guidelines, procedures or by-laws varying, consolidating, re-enacting, extending or replacing them and a reference to a statute includes all regulations, proclamations, Orders in Council, ministerial orders, ordinances, by-laws and determinations issued under that statute;
- viii. a reference to a document or a provision of a document includes an amendment or supplement to, or replacement or novation of, that document or that provision of that document;
- ix. a reference to a person includes that person's executors, administrators, successors, substitutes (including, without limitation, persons taking by novation) and permitted assigns;
- x. other parts of speech and grammatical forms of a word or phrase defined in this licence have a corresponding meaning;

- xi. a period of time:
 - 1. which dates from a given day or the day of an act or event is to be calculated exclusive of that day; or
 - 2. which commences on a given day or the day of an act or event is to be calculated inclusive of that day;
- xii. an event which is required under this licence to occur on or by a stipulated day which is not a *business day* may occur on or by the next *business day*.

2 Notices

2.1 A notice under this licence is only effective if it is in writing, given in accordance with clause 2.2, and dealt with as follows:

- i. if given by the *licensee* to the *Commission* – addressed to the Chief Executive Officer of the *Commission* at either the physical or email address specified below (or as otherwise notified to the *licensee* by the *Commission*):

Essential Services Commission
Level 8, 570 Bourke Street
Melbourne VIC 3000
licences@esc.vic.gov.au

- ii. if given by the *Commission* to the *licensee* – addressed to the Chief Executive Officer of the *licensee* (or such equivalent position) at either the physical or email address specified below (or as otherwise notified to the *Commission* by the *licensee* in accordance with clause 2.5).

Level 6, 400 King William Street Adelaide SA 5000
compliance@agig.com.au

2.2 A notice is to be:

- i. signed by or on behalf of the person giving the notice and delivered by hand; or
- ii. signed by or on behalf of the person giving the notice and sent by pre-paid post; or
- iii. transmitted electronically by or on behalf of the person giving the notice by electronic mail.

2.3 A notice is deemed to be effected:

- i. if delivered by hand – upon delivery to the relevant address;
- ii. if sent by post – upon the confirmation of delivery of the notice by the relevant delivery service, or in accordance with section 160(1) of the *Evidence Act 2008*, whichever is earlier;
- iii. if transmitted electronically – in accordance with the *Electronic Transactions (Victoria) Act 2000*.

2.4 A notice received after 5.00 pm, or on a day that is not a *business day*, is deemed to be effected on the next *business day*.

2.5 The *licensee* must:

- i. notify the *Commission* of any change to the *licensee's* physical or email address for the service of notices pursuant to clause 2.1; and
- ii. specify in such notice the new physical or email address and the effective date of the change,

as soon as practicable and no less than five *business days* prior to the effective date specified in the notice.

Part B – Licence

3 Grant of licence

3.1 Subject to clauses 3.2 and 3.3, in exercise of its powers under section 26 of the *Act*, the *Commission* grants this licence to the *licensee* authorising the *licensee* to provide services by means of *distribution pipelines* in the *distribution area* subject to the conditions set out in this licence.

3.2 This licence only permits the *licensee* to provide services by means of *distribution pipelines* in the *licensee's distribution area*.

3.3 The *licensee* was first granted a licence to provide services by means of *distribution pipelines* on 11 December 1997 and the licence has been varied on the dates set out in Schedule 2.

4 Variation

The *Commission* may vary this licence in accordance with section 38 or 38A of the *Act*.

5 Transfer

This licence may be transferred in accordance with section 40 of the *Act*.

6 Revocation

6.1 For the purposes of section 38(3) of the *Act*, the *Commission* may revoke this licence in accordance with the procedures of this clause 6.

6.2 If the *licensee* notifies the *Commission* that it requests, or consents to, revocation of this licence:

- i. Clauses 6.3 to 6.5 do not apply; and
- ii. the *Commission* may at any time revoke this licence by issuing a notice to the *licensee* that specifies the date upon which the revocation takes effect.

- 6.3 Where the *Commission* proposes to revoke this licence, the *Commission* will issue a notice to the *licensee*, specifying:
- i. the basis upon which the *Commission* proposes to revoke the licence;
 - ii. the date upon which the revocation is proposed to take effect, such date to be no less than 20 *business days* after the date of the notice; and
 - iii. that the *licensee* has the opportunity to make submissions on the matter and the time and date by which, and manner in which, those submissions must be made.
- 6.4 Prior to making a decision to revoke the licence, the *Commission* must consider any submissions made by the *licensee* in accordance with a notice issued under clause 6.3.
- 6.5 Where the *Commission* decides to revoke this licence, the *Commission* will issue a notice to the *licensee* specifying:
- i. the basis upon which the *Commission* is revoking the licence; and
 - ii. the date upon which the revocation takes effect, being no earlier than the date specified in the notice issued under clause 6.3.
- 6.6 If the *Commission* issues a notice under clause 6.2(ii) or 6.5, this licence will be revoked on the date specified in the notice.

Part C – Licence Conditions

7 Status of the requirements in this Part

A failure by the *licensee* to meet any of the requirements set out in this Part C is a breach of a civil penalty requirement for the purpose of the *Essential Services Commission Act 2001*.

8 Payment of fees

The *licensee* must pay a licence fee and charges as determined by the *Minister* in accordance with the provisions of section 30 of the *Act*.

9 Change of control

- 9.1 The *licensee* must give the *Commission* a notice if any event occurs, any decision by the *licensee* is made, or any other circumstance exists that will or is likely to result, or has resulted, in:
- i. a *change of control* of the *licensee*; or
 - ii. the *licensee* being under external administration within the meaning of the *Corporations Act 2001* (Cth).

9.2 The notice required under clause 9.1 must:

- i. set out particulars of the relevant event, decision or circumstance; and
- ii. be given to the *Commission* as soon as reasonably practicable, and in any case not later than three *business days* after the *licensee* becomes aware of the event or circumstances or makes the decision.

10 Compliance with regulatory instruments

10.1 The *licensee* must have in place a system for monitoring its compliance with its licence, any applicable *Code of Practice* and the *Act*.

10.2 At the written request of the *Commission*, the *licensee* must participate to the extent specified by the *Commission* in the development, issue and review of any *customer-related* standards and procedures specified by the *Commission*.

10.3 Subject to section 32 of the *Act*, if the *Commission* considers that:

- i. the *licensee* has failed to comply with clause 10.2; or
- ii. *customer-related* standards or procedures developed by the *licensee* are insufficient for the purpose for which they were developed,

the *Commission* may issue *customer-related* standards and procedures applicable to the *licensee* and with which the *licensee* must comply.

11 Deemed Distribution Contracts

11.1 The *licensee*:

- i. must by a date nominated by the *Commission* in a written notice given to the *licensee*, which is not less than 20 *business days* after the notice is given to the *licensee*; and
- ii. may at any other time,

prepare and submit to the *Commission* proposed terms and conditions of a *deemed distribution contract* for approval by the *Commission*.

11.2 As soon as practicable after approval of proposed terms and conditions of a *deemed distribution contract* by the *Commission*, the *licensee* must give notice of those terms and conditions and publish them in the Government Gazette in accordance with section 48 of the *Act*.

12 Provision of information to the Commission

12.1 Except where expressly provided to the contrary in a *Code of Practice*, the *licensee* must maintain comprehensive records regarding any activities undertaken pursuant to this licence for a period of at least seven years.

12.2 The *licensee* must provide to the *Commission*, in the manner and form decided by the *Commission*, such information as the *Commission* may from time to time require.

13 Dispute Resolution

The *licensee* must enter into a *customer* dispute resolution scheme approved by the *Commission* in accordance with section 36 of the *Act*.

Note: The conditions identified in Part C of this licence are not an exhaustive list of a *licensee's* obligations. A *licensee* is required to comply with additional obligations as set out in the *Act* and instruments made under that *Act*. In addition, obligations are placed on the *licensee* in *Codes of Practice*, in particular the *Gas Distribution Code of Practice*.

Schedule 1: Distribution Area

Postcodes

North

3561, 3564, 3616, 3618, 3620, 3621, 3623, 3624, 3629, 3630, 3631, 3658, 3659, 3660, 3662, 3666, 3672, 3677, 3678, 3690, 3691, 3694, 3753, 3756, 3757, 3758, 3763, 3764, 3775

Central

3000*, 3002, 3003, 3005, 3008*, 3050, 3051, 3052, 3053, 3054, 3055*, 3056, 3057, 3064*, 3065, 3066, 3067, 3068, 3070, 3071, 3072, 3073, 3074, 3075, 3076, 3078, 3079, 3081, 3082, 3083, 3084, 3085, 3087, 3088, 3089, 3090, 3091, 3093, 3094, 3095, 3096, 3097*, 3099, 3113*, 3121, 3139, 3175*, 3198, 3199, 3200, 3201*, 3750, 3751, 3752, 3754, 3755, 3759, 3760, 3761, 3770*, 3777, 3803, 3804*, 3805, 3806, 3807, 3803, 3809, 3810, 3812, 3813, 3814, 3815, 3816, 3818, 3820, 3821, 3822, 3823, 3824, 3825, 3840, 3842, 3844, 3847, 3850, 3851, 3852, 3860, 3910, 3911, 3912, 3913, 3915, 3916, 3918, 3919, 3920, 3921, 3926, 3927, 3928, 3929, 3930, 3931, 3933, 3934, 3936, 3937, 3938, 3939, 3940, 3941, 3942, 3943, 3944, 3975, 3976, 3977, 3978, 3980, 3981, 3984, 3987

Murray

3636, 3638, 3640, 3641, 3644, 3683, 3685, 3687, 3730

Bairnsdale

3862, 3875, 3878, 3880

- * Postcode 3000 is shared between the *licensee* and Multinet Gas Distribution Partnership ACN 634 214 009. As at the date of this licence, the *distribution delivery points* of Multinet Gas Distribution Partnership ACN 634 214 009 are located on Spencer Street Bridge terminating in Batman Park and within an area bounded by the Princes Street Bridge, the railway line from Flinders Street Station to Richmond Station, Hoddle Street/Punt Road, and the Yarra River.
- * Postcode 3008 is shared between the *licensee*, AusNet Gas Services Pty Ltd ACN 086 015 036, and Multinet Gas Distribution Partnership ACN 634 214 009. As at the date of

this licence, the *licensee's distribution delivery points* are located in Waterfront Way, Wattle Road, Pearl River Road, Docklands Drive, Little Docklands Drive, Leven Avenue, Augusta Avenue, Doepel Way, Caravel Lane, the south side of Footscray Road, the west side of Harbour Esplanade, Wurundjeri Way, Digital Drive, Central Pier, Bourke Street, Enterprize Way, Merchant Street, Hubbuck Land, Cumberland Street, Waterside Place, North Wharf Road, Corporation Road, Seafarer Lane, Import Lane, Keera Way, Geographe Street, Navigation Drive, Batmans Hill Drive, Waterview Walk, Village Street, Fishplate Lane, McCrae Street, Georgiana Street, Bretani Way, Aurora Lane, Mayfield Place, Dudley Street, Adderley Street, La Trobe Street, Spencer Street, Siddeley Street, Flinders Street, Tom Thumb Lane, Little Dock Lane, Collins Street, Bauldin Lane, Sail Maker Lane, Victoria Harbour Promenade, and Encounter Lane.

- * Postcode 3055 is shared between the *licensee* and AusNet Gas Services Pty Ltd ACN 086 015 036. The *distribution delivery points* of AusNet Gas Services Pty Ltd ACN 086 015 036 are connected in Galtes Crescent, Southam Street, Morrow Street, Hopetoun Avenue, Moreland Road, Hodgins Court and Flannery Court.
- * Postcode 3064 is shared between the *licensee* and AusNet Gas Services Pty Ltd ACN 086 015 036. As at the date of this licence, the *licensee's distribution delivery points* are located in Kalkallo, Donnybrook and Mickleham north of the Transmission Electricity Power Line located approximately 1.5 kilometres south of Donnybrook Road.
- * Postcode 3073 is shared between the *licensee* and AusNet Gas Services to the extent that an AusNet Gas Services *transfer point* is located at Philip Street (no AusNet Gas Services *distribution delivery points* are connected in postcode 3073).
- * Postcode 3113 is shared between the *licensee* and Multinet Gas Distribution Partnership ACN 634 214 009. As at the date of this licence, the *licensee's distribution delivery points* are located in Research Warrandyte Road in the section of the road from San Angelo Road to the border of the postcode in the north.
- * Postcode 3175 is shared between Energy Partnership (DB No. 1) Pty Ltd ACN 086 026 986 and Energy Partnership (DB No. 2) Pty Ltd ACN 086 230 122 (trading as "Multinet Partnership") and the *licensee*. As at the date of this licence, the *licensee's distribution delivery points* are connected in Maddens Lane and the Maroondah Highway (east of Maddens Lane).
- * Postcode 3770 is shared between Energy Partnership (DB No. 1) Pty Ltd ACN 086 026 986 and Energy Partnership (DB No. 2) Pty Ltd ACN 086 230 122 (trading as "Multinet Partnership") and the *licensee*. As at the date of this licence, the *licensee's distribution delivery points* are connected in Maddens Lane and the Maroondah Highway (east of Maddens Lane).
- * Postcode 3097 is shared between the *licensee* and Energy Partnership (DB No. 1) Pty Ltd ACN 086 026 986 and Energy Partnership (DB No. 2) Pty Ltd ACN 086 230 122 (trading as "Multinet Partnership"). As at the date of this licence, the *distribution delivery*

points of Energy Partnership (DB No. 1) Pty Ltd ACN 086 026 986 and Energy Partnership (DB No.2) Pty Ltd ACN 086 230 122 (trading as “Multinet Partnership”) are connected in Menzies Road.

- * Postcode 3201 is shared between the *licensee* and Energy Partnership (DB No. 1) Pty Ltd ACN 086 026 986 and Energy Partnership (DB No. 2) Pty Ltd ACN 086 230 122 (trading as “Multinet Partnership”). As at the date of this licence, the *distribution delivery points*, of Energy Partnership (DB No. 1) Pty Ltd ACN 086 026 986 and Energy Partnership (DB No. 2) Pty Ltd ACN 086 230 122 (trading as “Multinet Partnership”) are connected in Wadsley Road.
- * Postcode 3804 is shared between the *licensee* and Energy Partnership (DB No. 1) Pty Ltd ACN 086 026 986 and Energy Partnership (DB No. 2) Pty Ltd ACN 086 230 122 (Trading as “Multinet Partnership”). As at the date of this licence, the *distribution delivery points* of Energy Partnership (DB No. 1) Pty Ltd ACN 086 026 986 and Energy Partnership (DB No. 2) Pty Ltd ACN 086 230 122 (trading as “Multinet Partnership”) are connected in Caithwell Court, Ebeli Close, Delview Close, Lyala Court and Waterfore Close.

Schedule 2: Variations to this licence

This is the licence as varied on 1 May 2024.

Date	Variation
1 May 2024	Updates to reflect the remaking of the <i>Gas Distribution Code of Practice</i> on 1 May 2024 and accompanying general review of licences in 2024.
30 August 2017	To amend the <i>licensee's</i> name from 'Vic Gas Distribution Pty Ltd' to 'Australian Gas Networks (Vic) Ptd Ltd', to amend schedule 2 to incorporate postcodes 3008, 3064, 3113, 3640, 3678, 3758, 3821, 3862, 3875, 3878, and 3880, to incorporate notes in Schedule 2 confirming that postcodes 3000, 3008, 3064 and 3113 are shared distribution zones, and to insert clause 6(c).
18 December 2002	Effective 1 January 2003, to streamline the operation of the Gas Distribution licence and adopt various consequential amendments in light of the cessation of the Tariff Order, and the commencement of the <i>Gas Industry Act 2001</i> and the <i>Essential Services Commission Act 2001</i> .
15 May 2002	To require <i>licensees</i> to comply with a schedule of FRC readiness requirements.
17 April 2001	To establish the Energy and Water Ombudsman.
12 April 2000	
30 March 1999	
1 September 1998	