

Email correspondence between the Essential Services Commission and Department of Environment, Land, Water & Planning, Rural Water Programs and Economic Reform - Water and Catchments.

Date: 26 May 2017

As discussed, in accordance with the BGA circular (state govt policy), the local water manager will:

- Review BGA risk for water body
- Prepare and update a risk management plan (RMP) annually
- Monitor and sample for BGA in accordance with the plan
- Manage local blooms in accordance with RMP including monitoring, signage, media releases.

We expect that Melbourne Water's submission for monitoring and sampling is consistent with the BGA circular. This will be the standard of service that MW will be expected to deliver. Any incremental service above this standard should be consistent with customer willingness to pay. We expect that MW's planned service level is made known to customers.

regards