

Water price review 2018

Submission received through Engage Victoria

Date submitted: 5 January 2018

Water business: Yarra Valley Water

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From 6 December 2017, we began accepting submissions on our 2018 water price review via Engage Victoria (www.engage.vic.gov.au). On this website, people were given the option to send us general feedback or respond to a set of questions we provided.

This submission responds to those questions.

1. What do you think of the prices proposed by the water business?

The overall aim to reduce water charges is welcomed, however the increase to the sewage system charge and the way the charge is applied should be reviewed. The charge should not be a flat fee for every house, it seem ridiculous that a 1 bedroom apartment is charged the same as a large home. On my last water bill my usage cost was only \$43.76 yet the Sewerage System Charge was \$114.37. This charge was 75% of my water bill. This is completely unfair. I suggest the fee be based on usage like you supply charge is.

2. What do you think of the proposed outcomes?

No response.

3. Are there any other customer outcomes or issues we should consider?

No response.

4. What do you think of the proposed guaranteed service levels?

No response.

5. Do you have any comments on the proposed major projects?

No response.

6. Is there anything else we should consider as part of our price review process?

No response.