



12th January 2018

Mr. Ron Ben-David
Chairperson
Essential Services Commission
Level 37
2 Lonsdale Street
Melbourne Vic 3000

Dear Ron,

RE: Western Water's Draft Guidance for 2018 Price Review

I refer to your letter of 8 December 2017 and the enclosed Draft guidance – Western Water's 2018 water price review dated 6 December 2017.

I appreciate your consideration of Western Water's request for a two-year regulatory period and the facilitation of a two-year period via a proposed new guidance for Western Water's 2018 Price Review. The two-year period provides our business with an opportunity to meet the challenges of growth and development within the region, whilst delivering agreed customer service levels and affordable price outcomes.

Western Water has reviewed the Draft Guidance for its 2018 Price Review and supports the approach adopted by the Commission. We look forward to receiving the final guidance on 29 January 2018.

We thank you and your team for their efforts and support of Western Water through this process.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Neil Brennan".

Neil Brennan
Managing Director

